

Beach Fale - Category 1: Beach Fale catering for overnight guests

(Note: A fale type accommodation which has satisfied requirements under Section R is qualified to be assessed under these standards.)

- C** Compulsory requirement
- D** Discretionary requirement

A	Structural Requirements	C
1	Minimum structural design (please see attached minimum model design) Use of traditional materials such as posts, pola (blinds) and thatches	C
2	encouraged	C
3	Occupancy Certificate obtained from MWTI	C
4	Distance between fales to be at least 3 meters	C
5	All fales to be oval in size (as per drawing)	C
6	Electrical wiring to be safely covered for safety purposes	C
B	Entrance & Business Signage	C
1	Appropriate visible business signage	C
2	Clean compound	C
3	Adequate parking space	C
4	Appropriate access road	C
C	Reception Area	C
1	A reception area provided and accessible by all guests	C
2	Acceptable degree of overall appearance and décor	C
3	Telephone and/or fax/email available	C
4	Adequate guest information available	C
5	Guest daily sign in book	C
6	Lounge seating available for guests	C
7	Safe deposit box provided for guest use	C
8	15 reception service hours available	C
9	Emergency guidelines and briefings available	C
D	Communications/Business Facilities	D
1	Prepaid telephone service with cards for sale on site	C
2	Operator assisted calls available	D
3	Internet Access available	D
4	Secretarial services available	D
5	Postal service available	D
E	Dining Facilities	C
1	Dining room available and appropriately located	C
2	Appropriate chairs and tables provided	C
3	Acceptable degree of appearance and décor	C
4	Shared tea/coffee making facilities provided and conveniently located	C
5	Proper crockery/cutlery available	C
6	Breakfast and Dinner meals available	C
F	Bar	D

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

1	Acceptable degree of overall appearance and décor	C
2	Selection of beverages and alcohol available	C
3	Selection of snacks available	C
4	Bar price list displayed with VAGST included in price	C
5	Durable stainless steel sink or equivalent provided	C
6	Bar appropriately located	C
G	Restaurant	D
1	Acceptable degree of overall appearance and décor	C
2	Proper chairs and tables available	C
3	Sufficient lighting provided	C
4	Designated bathroom facility available	C
5	High quality and selection of meals	C
H	KITCHEN	C
1.1	Health Ordinance Requirements	C
1.1.1	Plumbing fixtures neatly done	C
1.1.2	Sufficient moving space available	C
1.1.3	Adequate lighting provided	C
1.1.4	Proper alternative water supply available	C
1.1.5	Appropriate cooking table with proper covering provided	C
1.1.6	Proper screened doors and windows installed	C
1.1.7	Proper arrangement and storage of crockery, cutlery and dishware	C
1.1.8	Proper kitchen guidelines/rules appropriately displayed in kitchen area	C
1.2	Equipment:	C
1.2.1	Clean stainless steel sink or equivalent provided	C
1.2.2	Stove/oven available and appropriately located	C
1.2.3	Adequate food storage available	C
1.2.4	Clean chopping boards provided	C
1.2.5	Kitchen waste bin with lid provided	C
1.2.6	Fire extinguisher provided and appropriately located as advised by Fire Department	C
1.2.7	Sufficient cooking utensils available	C
1.2.8	Toaster provided	C
1.2.9	Adequate refrigeration available	C
1.2.10	Proper ventilation system available	C
1.2.11	Dishware consistently clean and neatly arranged	C
1.2.12	Rice cooker provided	D
1.2.13	Microwave provided	D
1.2.14	Electric frying pan provided	D
1.2.15	Dishwasher provided	D
1.3	General requirements	C
1.3.1	Overall cleanliness of kitchen area	C
1.3.2	Floor must be clean, non slippery and properly covered	C
1.3.3	Adequate equipment and acceptable chemicals provided for cleaning	C

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA 

- 1.3.4 Proper waste disposal available as per building and health requirements C
- 1.3.5 Appropriately located as per Building requirements C

I ENTERTAINMENT & LEISURE D

- 1 Television set provided in shared lounge area C
- 2 Traditional fiafia nights available at least once a week C
- 3 Video/DVD/CD player available for guest use D
- 4 Music provided (Samoan music encouraged) D

J FALE C

1.1 Sleeping facilities C

- 1 Linen C
- 2 Bedspreads C
- 3 Pillows & pillow cases C
- 4 Mosquito nets C
- 5 Comfortable mattress & mattress protector C
- 6 Appropriate lighting provided with light switch conveniently located C
- 7 Smooth floor covering, preferably strong wood and properly covered by mats C
- 8 If providing beds, then consideration must be given to the quality and size of beds C
- 10 If bedside tables are provided, consideration must be given to the quality C
- 11 If fales are enclosed, the sleeping quarters must be airy C
- 12 If fales are enclosed, the door to the sleeping quarters must be provided with proper locks C

K BATHROOM C

1.1 Shower room C

- 1.1.1 Shower head/rose of appropriate height and adjustable directional head C
- 1.1.2 Shower taps conveniently situated C
- 1.1.3 Water outlet provided in bathroom floor C
- 1.1.4 Adequate shower screen/curtain provided C
- 1.1.5 Soap holder provided C
- 1.1.6 Floor to be clean and non slippery C
- 1.1.7 Soap provided D

1.2 Recess area C

- 1.2.1 Adequate floor space provided in shower recess C
- 1.2.2 Bench for changing room provided C
- 1.2.3 Power point provided and adjacent to mirror C
- 1.2.4 Toweling items in good condition, free of stains, marks etc C
- 1.2.5 Toweling bath mat provided C
- 1.2.6 Double clothes hook or towel rack or rail provided C
- 1.2.7 Mirror C

1.3 General C

- 1.3.1 Bathroom hygienically clean & well maintained C
- 1.3.2 Private bathroom available D

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

1.3.3	Separate shower provided	D
1.3.4	Sufficient wall tiling or equivalent	D
1.3.5	Alternative water supply available	C
1.3.6	Proper ventilation system provided	C
1.3.7	Adequate equipment and acceptable chemicals used	C
L	RESTROOM/TOILET	C
1.1	Toilet Area	C
1.1.1	Toilet seats/pans/bowls to be hygienically clean at all times	C
1.1.2	Door with proper locks	C
1.1.3	Proper segregations of the bathrooms	C
1.1.4	Extra toilet rolls available	C
1.1.5	Toilet area no less than 3x4 feet	C
1.1.6	Paper holder/dispenser provided and conveniently located	C
1.1.7	Sanitary bags or equivalent provided in toilet	C
1.1.8	Rubbish bin or equivalent provided	C
1.1.9	Clean toilet floor mat provided	C
1.1.10	Proper ventilation system provided	C
1.2	Hand Basin	C
1.2.1	Vanity and basin free of marks, stains, cracks etc	C
1.2.2	Plumbing fixtures neatly done	C
1.2.3	Bench or shelf space provided next to hand basin	C
1.2.4	Basin bowls of adequate size	C
1.2.5	Plug provided	C
1.2.6	Towel rails provided	C
1.2.7	Sufficient hanging space from towel rails available	C
1.2.8	Adequate clothes hooks provided	C
1.3	General	C
	Restrooms to be appropriately located away from the beach and meet	
1.3.1	Environmental & Health requirements	C
	Waste disposal system to be appropriately located and meet Environmental &	
1.3.2	Health requirements	C
1.3.3	Sufficient supply of toiletries ensured	C
1.3.4	Floor to be smooth and non slippery	C
1.3.5	Alternative water supply system available at all times	C
1.3.6	Adequate equipment and acceptable cleaning chemicals used	C
1.3.7	Toilet brush and stand in good condition and stored in appropriate location	C
1.3.8	Wheelchair access available	D
M	SECURITY	C
1.1	General Security Standards and Procedures	C
1.1.1	24 hour security plan available (and submitted to STA)	C
1.1.2	Security guard on site 24 hours	C
1.1.3	Warning signs to be visible and appropriately located for the information of guests	C

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

1.1.4	Any danger zones within the property (land & sea) to be clearly marked for visibility	C
1.1.5	Properly trained staff and First Aid Kit Available	C
1.1.6	Natural disaster warning plan in place	C
1.1.7	Evacuation procedures training for guests to be carried out upon check in	C
1.1.8	Assembly area to be easily accessible and clearly marked	C
1.2	Fire Security	C
1.2.1	All fales to be declared non-smoking areas and clearly marked	C
1.2.2.	Fire alarm and evacuation systems available	C
1.2.2	Clear evacuation procedures in place	C
1.2.2.	Proper type and amount of firefighting equipment available	C
1.2.3	A smoking zone provided for the comfort and safety of guests	C
N	General Maintenance, Cleaning and Appearance	C
1	External cleanliness and maintenance	C
2	Internal cleanliness and maintenance	C
3	Internal appearance and décor	C
O	Laundry Facilities	C
1	Laundry facilities available	C
P	Linen room	C
1	Adequately equipped linen room available	C
Q	Maintenance room	C
1	Adequately equipped maintenance room available	C
2	Adequately equipped Emergency kits available	C
3	Alternative lighting available in storage	C
R	Beach	C
1	White or outstanding black sand beach	C
2	Adequate swimming area	C
3	Beach area to be cleaned daily	C
4	Emergency boat and life guard available	C
5	Easily accessible by guests at all times	C
S	Business Registration and Administrative Requirements	C
1	A property can only be named a Beach Fale when it has satisfied all requirements of a beach under criteria R.	C
2	A beach fale operation can only be recognised and promoted by STA when it has registered at MOR with annual license renewal subject to STA recommendation based on compliance with minimum standards and quality of service.	C
3	All beach fale properties to have proper receipt books	C
T	Green Policy	C
1	Every beach fale property to designate a tourist tree planting area either within the village or family land.	C
2	Every tourist accommodated overnight to plant at least one tree at the designated site	C
3	Every beach fale to have a plastic bottle recycle bin on the premises	C

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

4	Every beach fale to have a green policy for its operation in terms of water and energy consumption	C
U	Leisure Facilities and amenities	D
1	Television room	D
2	Multi-channeled television	D
3	Surf boats	D
4	Surf gears available for hire	D
5	Shop/boutique or souvenir shop	D
6	Massage room	D
7	Library	D
8	Kids playground	D
9	Grocery store	D
10	Games room	D
11	Currency exchange facility	D
12	Conference facilities	D
14	Barbeque area for general use	D
15	Nurse or medical assistant	D
V	Leisure activities	D
1	Tours	
2	Windsurfing	D
3	Waterskiing	D
4	Volleyball	D
5	Snorkeling	D
6	Scuba diving	D
7	Sailing	D
8	Paddling	D
9	Kayaking	D
10	Handline fishing	D
11	Handicraft demonstrations	D
12	Coral viewing	D
13	Canoeing	D
14	Cycling	D
15	Sport fishing	D
W	OTHER REQUIREMENTS	C
1	Beach Fale accommodations must meet all the requirements in the National Building Code or equivalent as enforced by MWTI from time to time.	C
2	Beach Fale accommodations must meet all the PUMA and other Environmental requirements as enforced by MNRE from time to time.	C

Beach Fale - Category 2: Beach Fale catering for day visits

(Note: A fale type accommodation which has satisfied requirements under Section K is qualified to be assessed under these standards.)

- C** Compulsory requirement
- D** Discretionary requirement

A	Structural Requirements	C
1	Minimum structural design (please see attached minimum model design) Use of traditional materials such as posts, pola (blinds) and thatches	C
2	encouraged	C
3	Occupancy Certificate obtained from MWTI	C
4	Distance between fales to be at least 3 meters	C
5	All fales to be oval in size (as per drawing)	C
6	Electrical wiring to be safely covered for safety purposes	C
B	Entrance & Business Signage	C
1	Appropriate visible business signage	C
2	Clean compound	C
3	Adequate parking space	C
4	Appropriate access road	C
C	Entrance	C
1	A main entrance to be provided and accessible by all guests	C
2	Telephone contact for communication	C
3	Rates to be clearly displayed at entrance	C
4	Guest daily sign in book	C
D	Dining Facilities	C
1	Dining room or fale available and appropriately located	C
2	Appropriate chairs and tables provided	C
3	Acceptable degree of appearance and décor	C
4	Proper crockery/cutlery available	C
E	Bar	D
1	Acceptable degree of overall appearance and décor	C
2	Selection of beverages and alcohol available	C
3	Selection of snacks available	C
4	Bar price list displayed with VAGST included in price	C
5	Durable stainless steel sink or equivalent provided	C
6	Bar appropriately located	C
F	KITCHEN	D
1.1	Health Ordinance Requirements	C
1.1.1	Plumbing fixtures neatly done	C
1.1.2	Sufficient moving space available	C
1.1.3	Adequate lighting provided	C
1.1.4	Proper alternative water supply available	C

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

1.1.5	Appropriate cooking table with proper covering provided	C
1.1.6	Proper screened doors and windows installed	C
1.1.7	Proper arrangement and storage of crockery, cutlery and dishware	C
1.1.8	Proper kitchen guidelines/rules appropriately displayed in kitchen area	C
1.2	Equipment:	C
1.2.1	Clean stainless steel sink or equivalent provided	C
1.2.2	Stove/oven available and appropriately located	C
1.2.3	Adequate food storage available	C
1.2.4	Clean chopping boards provided	C
1.2.5	Kitchen waste bin with lid provided	C
1.2.6	Fire extinguisher provided and appropriately located as advised by Fire Department	C
1.2.7	Sufficient cooking utensils available	C
1.2.8	Toaster provided	C
1.2.9	Adequate refrigeration available	C
1.2.10	Proper ventilation system available	C
1.2.11	Dishware consistently clean and neatly arranged	C
1.2.12	Rice cooker provided	D
1.2.13	Microwave provided	D
1.2.14	Electric frying pan provided	D
1.3	General requirements	C
1.3.1	Overall cleanliness of kitchen area	C
1.3.2	Floor must be clean, non slippery and properly covered	C
1.3.3	Adequate equipment and acceptable chemicals provided for cleaning	C
1.3.4	Proper waste disposal available as per building and health requirements	C
1.3.5	Appropriately located as per Building requirements	C
G	BATHROOM	C
1.1	Shower room	C
1.1.1	Shower head/rose of appropriate height and adjustable directional head	C
1.1.2	Shower taps conveniently situated	C
1.1.3	Water outlet provided in bathroom floor	C
1.1.4	Adequate shower screen/curtain provided	C
1.1.5	Soap holder provided	C
1.1.6	Floor to be clean and non slippery	C
1.1.7	Soap provided	D
1.2	Recess area	C
1.2.1	Adequate floor space provided in shower recess	C
1.2.2	Bench for changing room provided	C
1.2.3	Double clothes hook or towel rack or rail provided	C
1.2.4	Mirror	D
1.3	General	C
1.3.1	Bathroom hygienically clean & well maintained	C
1.3.2	Sufficient wall tiling or equivalent	D

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

1.3.3	Alternative water supply available	C
1.3.4	Proper ventilation system provided	C
1.3.5	Adequate equipment and acceptable chemicals used for cleaning	C
H	RESTROOM/TOILET	C
1.1	Toilet Area	C
1.1.1	Toilet seats/pans/bowls to be hygienically clean at all times	C
1.1.2	Door with proper locks	C
1.1.3	Proper segregations of the bathrooms	C
1.1.4	Extra toilet rolls available	C
1.1.5	Toilet area no less than 3x4 feet	C
1.1.6	Paper holder/dispenser provided and conveniently located	C
1.1.7	Sanitary bags or equivalent provided in toilet	C
1.1.8	Rubbish bin or equivalent provided	C
1.1.9	Clean toilet floor mat provided	C
1.1.10	Proper ventilation system provided	C
1.2	Hand Basin	C
1.2.1	Vanity and basin free of marks, stains, cracks etc	C
1.2.2	Plumbing fixtures neatly done	C
1.2.3	Bench or shelf space provided next to hand basin	C
1.2.4	Basin bowls of adequate size	C
1.2.5	Plug provided	C
1.3	General	C
1.3.1	Restrooms to be appropriately located away from the beach and meet Environmental & Health requirements	C
1.3.2	Waste disposal system to be appropriately located and meet Environmental & Health requirements	C
1.3.3	Sufficient supply of toiletries ensured	C
1.3.4	Floor to be smooth and non slippery	C
1.3.5	Alternative water supply system available at all times	C
1.3.6	Adequate equipment and acceptable cleaning chemicals used	C
1.3.7	Toilet brush and stand in good condition and stored in appropriate location	C
1.3.8	Wheelchair access available	D
I	SECURITY	C
1.1	General Security Standards and Procedures	C
1.1.1	8 hour security plan available (and submitted to STA)	C
1.1.2	Security guard on site 8 hours	C
1.1.3	Warning signs to be visible and appropriately located for the information of guests	C
1.1.4	Any danger zones within the property (land & sea) to be clearly marked	C
1.1.5	Properly trained staff and First Aid Kit available	C
1.1.6	Natural disaster warning plan in place	C
1.1.7	Evacuation procedures training for guests to be carried out upon check in at the gate/entrance	C
1.1.8	Emergency assembly area to be easily accessible and clearly marked	C

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA 

1.2	Fire Security	C
1.2.1	All fales to be declared non-smoking areas and clearly marked	C
1.2.2.	Fire alarm and evacuation systems available	C
1.2.2	Clear evacuation procedures in place	C
1.2.2.	Proper type and amount of firefighting equipment available	C
1.2.3	A smoking zone provided for the comfort and safety of guests	C
J	General Maintenance, Cleaning and Appearance	C
1	External cleanliness and maintenance	C
2	Internal cleanliness and maintenance	C
3	Internal appearance and décor	C
K	Beach	C
1	White or outstanding black sand beach	C
2	Adequate swimming area	C
3	Beach area to be cleaned at least twice daily	C
4	Emergency boat and life guard available	C
5	Easily accessible by guests at all times	C
L	Business Registration and Administrative Requirements	C
	A property can only be named a Beach Fale when it has satisfied all requirements of a beach under criteria K.	C
1	A beach fale operation can only be recognised and promoted by STA when it has registered at MOR with annual license renewal subject to STA recommendation based on compliance with minimum standards and quality of service.	C
2		
3	All beach fale properties to have proper receipt books	C
M	Green Policy	C
	Every beach fale property to designate a tourist tree planting area either within the village or family land.	C
1		
2	Every beach fale to have a plastic bottle recycle bin on the premises	C
	Every beach fale to have a green policy for its operation in terms of water and energy consumption	C
3		
4	Rubbish bins with lids to be installed on site and appropriately located	C
N	Leisure Facilities and amenities	D
1	Surf boats	D
2	Surf gears available for hire	D
3	Kids playground	D
4	Grocery store	D
5	Barbeque area for general use	C
O	Leisure activities	D
1	Tours	
2	Windsurfing	D
3	Waterskiing	D
4	Volleyball	D
5	Snorkeling	D
6	Scuba diving	D

MINIMUM ACCOMMODATION STANDARDS FOR BEACH FALES IN SAMOA

7	Sailing	D
8	Paddling	D
9	Kayaking	D
10	Handline fishing	D
11	Handicraft demonstrations	D
12	Coral viewing	D
13	Canoeing	D
14	Cycling	D
15	Sport fishing	D
P	OTHER REQUIRMENTS	C
1	Beach Fale accommodations must meet all the requirements in the National Building Code or equivalent as enforced by MWTI from time to time.	C
2	Beach Fale accommodations must meet all the PUMA and other Environmental requirements as enforced by MNRE from time to time.	C
