

**ACCOMMODATION CATEGORY – DELUXE**

Note: C - Compulsory requirement  
D - Discretionary requirement

<b>A</b>	<b>Entrance &amp; Business Signage</b>	<b>C</b>
1	Appropriate visible business signage	C
2	Clean compound	C
3	Adequate parking space	C
4	Appropriate access road	C
<b>B</b>	<b>Reception Area</b>	<b>C</b>
1	A reception area provided and accessible by all guests	C
2	Acceptable degree of overall appearance and décor	C
3	Telephone and/or fax/email available	C
4	Adequate guest information available	C
5	Guest daily sign in book	C
6	Lounge seating available for guests	C
7	Safe deposit box at reception and in each room	C
8	24 hours reception service available	C
9	Emergency guidelines and briefings available	C
10	Concierge services available	C
11	Butler service available	C
<b>C</b>	<b>Communications/Business Facilities</b>	<b>C</b>
1	Prepaid telephone service with cards for sale on site	C
2	Operator assisted calls available	C
3	Internet Access available	C
4	Secretarial services available	C
5	Postal service available	C
<b>D</b>	<b>Dining Facilities</b>	<b>C</b>
1	Dining room available and appropriately located	C
2	Appropriate chairs and tables provided	C
3	Acceptable degree of appearance and décor	C
4	Shared tea/coffee making facilities provided and conveniently located	C
5	Proper crockery/cutlery available	C
6	Breakfast and Dinner meals available	C
<b>E</b>	<b>Bar</b>	<b>C</b>
1	Acceptable degree of overall appearance and décor	C
2	Selection of beverages and alcohol available	C
3	Selection of snacks available	C
4	Bar price list displayed with VAGST included in price	C
5	Durable stainless steel sink or equivalent provided	C
6	Bar appropriately located	C
<b>F</b>	<b>Restaurant</b>	<b>C</b>
1	Acceptable degree of overall appearance and décor	C
2	Proper chairs and tables available	C
3	Sufficient lighting provided	C
4	Designated bathroom facility available	C
5	High quality and selection of meals	C

<b>G</b>	<b>KITCHEN</b>	<b>C</b>
<b>1.1</b>	<b>Health Ordinance Requirements</b>	<b>C</b>
1.1.1	Plumbing fixtures neatly done	C
1.1.2	Sufficient moving space available	C
1.1.3	Adequate lighting provided	C
1.1.4	Proper alternative water supply available	C
1.1.5	Appropriate cooking table with proper covering provided	C
1.1.6	Proper screened doors and windows installed	C
1.1.7	Proper arrangement and storage of crockery, cutlery and dishware	C
1.1.8	Proper kitchen guidelines/rules appropriately displayed in kitchen area	C
<b>1.2</b>	<b>Equipment:</b>	<b>C</b>
1.2.1	Clean stainless steel sink or equivalent provided	C
1.2.2	Stove/oven available and appropriately located	C
1.2.3	Adequate food storage available	C
1.2.4	Clean chopping boards provided	C
1.2.5	Kitchen waste bin with lid provided	C
1.2.6	Fire extinguisher provided and appropriately located as advised by Fire Department	C
1.2.7	Sufficient cooking utensils available	C
1.2.8	Toaster provided	C
1.2.9	Adequate refrigeration available	C
1.2.10	Proper ventilation system available	C
1.2.11	Dishware consistently clean and neatly arranged	C
1.2.12	Rice cooker provided	C
1.2.13	Microwave provided	C
1.2.14	Electric frying pan provided	C
1.2.15	Dishwasher provided	C
<b>1.3</b>	<b>General requirements</b>	<b>C</b>
1.3.1	Overall cleanliness of kitchen area	C
1.3.2	Floor must be clean, non slippery and properly covered	C
1.3.3	Adequate equipment and acceptable chemicals provided for cleaning	C
1.3.4	Proper waste disposal available as per building and health requirements	C
1.3.5	Appropriately located as per Building requirements	C
<b>H</b>	<b>ENTERTAINMENT &amp; LEISURE</b>	<b>C</b>
1	Television set provided in shared lounge area	C
2	Traditional fiafia nights available at least once a week	C
3	Video/DVD/CD player available for guest use	C
4	Music provided ( Samoan music encouraged)	C
<b>I</b>	<b>BEDROOM</b>	<b>C</b>
<b>1.1</b>	<b>Sleeping facilities</b>	<b>C</b>
1	Linen	C
2	Bedspreads	C
3	Pillows & pillow cases	C
4	Mosquito nets	C

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5	Comfortable mattress & mattress protector	C
6	Appropriate lighting provided with light switch conveniently located	C
7	Smooth floor covering, preferably strong wood and properly covered by mats	C
8	If providing beds, then consideration must be given to the quality and size of beds	C
10	If bedside tables are provided, consideration must be given to the quality	C
<b>J</b>	<b>BATHROOM</b>	<b>C</b>
<b>1.1</b>	<b>Shower room</b>	<b>C</b>
1.1.1	Shower head/rose of appropriate height and adjustable directional head	C
1.1.2	Shower taps conveniently situated	C
1.1.3	Water outlet provided in bathroom floor	C
1.1.4	Adequate shower screen/curtain provided	C
1.1.5	Soap holder provided	C
1.1.6	Floor to be clean and non slippery	C
1.1.7	Soap and complementary amenities provided	C
<b>1.2</b>	<b>Recess area</b>	<b>C</b>
1.2.1	Adequate floor space provided in shower recess	C
1.2.2	Bench for changing room provided	C
1.2.3	Power point provided and adjacent to mirror	C
1.2.4	Towelling items in good condition, free of stains, marks etc	C
1.2.5	Towelling bath mat provided	C
1.2.6	Double clothes hook or towel rack or rail provided	C
1.2.7	Mirror	C
<b>1.3</b>	<b>General</b>	<b>C</b>
1.3.1	Bathroom hygienically clean & well maintained	C
1.3.2	Private bathroom available	C
1.3.3	Separate shower provided	C
1.3.4	Sufficient wall tiling or equivalent	C
1.3.5	Alternative water supply available	C
1.3.6	Proper ventilation system provided	C
1.3.7	Adequate equipment and acceptable chemicals used	C
<b>K</b>	<b>RESTROOM/TOILET</b>	<b>C</b>
<b>1.1</b>	<b>Toilet Area</b>	<b>C</b>
1.1.1	Toilet seats/pans/bowls to be hygienically clean at all times	C
1.1.2	Door with proper locks	C
1.1.3	Proper segregations of the bathrooms	C
1.1.4	Extra toilet rolls available	C
1.1.5	Toilet area no less than 3x4 feet	C
1.1.6	Paper holder/dispenser provided and conveniently located	C
1.1.7	Sanitary bags or equivalent provided in toilet	C
1.1.8	Rubbish bin or equivalent provided	C
1.1.9	Clean toilet floor mat provided	C
1.1.10	Proper ventilation system provided	C
<b>1.2</b>	<b>Hand Basin</b>	<b>C</b>
1.2.1	Vanity and basin free of marks, stains, cracks etc	C
1.2.2	Plumbing fixtures neatly done	C

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1.2.3	Bench or shelf space provided next to hand basin	C
1.2.4	Basin bowls of adequate size	C
1.2.5	Plug provided	C
1.2.6	Towel rails provided	C
1.2.7	Sufficient hanging space from towel rails available	C
1.2.8	Adequate clothes hooks provided	C
<b>1.3</b>	<b>General</b>	<b>C</b>
	Restrooms to be appropriately located away from the beach and meet	
1.3.1	Environmental & Health requirements	C
	Waste disposal system to be appropriately located and meet Environmental &	
1.3.2	Health requirements	C
1.3.3	Sufficient supply of toiletries ensured	C
1.3.4	Floor to be smooth and non slippery	C
1.3.5	Alternative water supply system available at all times	C
1.3.6	Adequate equipment and acceptable cleaning chemicals used	C
1.3.7	Toilet brush and stand in good condition and stored in appropriate location	C
1.3.8	Wheelchair access available	C
<b>L</b>	<b>SECURITY</b>	<b>C</b>
<b>1.1</b>	<b>General Security Standards and Procedures</b>	<b>C</b>
1.1.1	24 hour security plan available (and submitted to STA)	C
1.1.2	Security guard on site 24 hours	C
	Warning signs to be visible and appropriately located for the information of	
1.1.3	guests	C
1.1.4	Any danger zones within the property (land & sea) to be clearly marked for the information of guests	C
1.1.5	Properly trained staff and First Aid Kit Available	C
1.1.6	Natural disaster warning plan in place	C
1.1.7	Evacuation procedures training for guests to be carried out upon check in	C
1.1.8	Assembly area to be easily accessible and clearly marked	C
<b>1.2</b>	<b>Fire Security</b>	<b>C</b>
1.2.1	All fales to be declared non-smoking areas and clearly marked	C
1.2.2.	Fire alarm and evacuation systems available	C
1.2.2	Clear evacuation procedures in place	C
1.2.2.	Proper type and amount of firefighting equipment available	C
1.2.3	A smoking zone provided for the comfort and safety of guests	C
<b>M</b>	<b>General Maintenance, Cleaning and Appearance</b>	<b>C</b>
1	External cleanliness and maintenance	C
2	Internal cleanliness and maintenance	C
3	Internal appearance and décor	C
<b>N</b>	<b>Laundry Facilities</b>	<b>C</b>
1	Laundry facilities available	C
<b>O</b>	<b>Linen room</b>	<b>C</b>
1	Adequately equipped linen room available	C
<b>P</b>	<b>Maintenance room</b>	<b>C</b>
1	Adequately equipped maintenance room available	C
2	Adequately equipped Emergency kits available	C
3	Alternative lighting available in storage	C

<b>Q</b>	<b>Beach</b>	<b>D</b>
1	White or outstanding black sand beach	C
2	Adequate swimming area	C
3	Beach area to be cleaned daily	C
4	Emergency boat and life guard available	C
5	Easily accessible by guests at all times	C
<b>R</b>	<b>Business Registration and Administrative Requirements</b>	<b>C</b>
1	A beach fale operation can only be recognised and promoted by STA when it has registered at MOR	C
2	Proper receipt books	C
3	Guest book available	C
<b>S</b>	<b>Green Policy</b>	<b>C</b>
1	Every property to designate a tourist tree planting area either within the village or family land.	C
2	Every tourist accommodated overnight to plant at least one tree at the designated site	C
3	Must have a plastic bottle recycle bin or equivalent on the premises	C
4	Energy and water saving measures in place	C
<b>T</b>	<b>Leisure Facilities and amenities</b>	<b>C</b>
1	Television room	C
2	Multi-channeled television	C
3	Surf boats	D
4	Surf gears available for hire	D
5	Shop/boutique or souvenir shop	C
6	Massage room	C
7	Library	C
8	Kids playground	C
9	Grocery store	C
10	Games room	C
11	Currency exchange facility	C
12	Conference facilities	C
14	Barbeque area for general use	C
15	On call doctor or medical assistant	C
<b>U</b>	<b>Leisure activities</b>	<b>C</b>
1	Tours	C
2	Windsurfing	C
3	Waterskiing	C
4	Volleyball	C
5	Snorkeling	C
6	Scuba diving	C
7	Sailing	C
8	Paddling	C
9	Kayaking	C
10	Handline fishing	C
11	Handicraft demonstrations	D
12	Coral viewing	D
13	Canoeing	C

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14	Cycling	
15	Sport fishing	C
<b>V</b>	<b>OTHER REQUIREMENTS</b>	<b>C</b>
1	Deluxe accommodations must meet all the requirements in the National Building Code or equivalent as enforced by MWTI from time to time.	C
2	Deluxe accommodations must meet all the PUMA and other Environmental requirements as enforced by MNRE from time to time.	C